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Bib Data Sheet

CONFIRMATION NO. 2653

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|-----------------------------|-----------------------------------|--------------|------------------------|--|
| SERIAL NUMBER 09/938,950 | FILING DATE 08/23/2001 RULE | CLASS 705 | GROUP ART UNIT 2161 | ATTORNEY DOCKET NO. 2102885-991100 |
|-----------------------------|-----------------------------------|--------------|------------------------|--|

APPLICANTS

Eiland Glover, Marietta, GA;
 Stuart R. Hogue, San Francisco, CA;

**** CONTINUING DATA *******

THIS APPLN CLAIMS BENEFIT OF 60/227,011 08/23/2000

**** FOREIGN APPLICATIONS *******

PCT/US00/19730 07/20/2000

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **

** 09/25/2001

| | | | | | |
|---------------------------------|---|------------------------|------------------------|-----------------------|----------------------------|
| Foreign Priority claimed | <input type="checkbox"/> yes <input type="checkbox"/> no | STATE OR COUNTRY GA | SHEETS DRAWING 8 | TOTAL CLAIMS 10 | INDEPENDENT CLAIMS 2 |
| 35 USC 119 (a-d) conditions met | <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance | | | | |

ADDRESS

David L. Alberti
 GRAY CARY WARE & FREIDENRICH
 Attn: Patent Group
 1755 Embarcadero Road
 Palo Alto , CA 94303-3340

TITLE

Customer award and incentive system

| | | |
|----------------------------|---|--|
| FILING FEE RECEIVED 420 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: | <input type="checkbox"/> All Fees |
| | | <input type="checkbox"/> 1.16 Fees (Filing) |
| | | <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) |
| | | <input type="checkbox"/> 1.18 Fees (Issue) |
| | | <input type="checkbox"/> Other _____ |
| | | <input type="checkbox"/> Credit |



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|-----------------------------|---------------------------------------|--------------|------------------------|--|

APPLICANTS

Eiland Glover, Marietta, GA;

Stuart R. Hogue, San Francisco, CA;

** CONTINUING DATA *****

This appln claims benefit of 60/227,011 08/23/2000

** FOREIGN APPLICATIONS *****

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| Verified and Acknowledged | Examiner's Signature _____ Initials _____ | GA | 8 | 10 | 2 |

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|------------|---|--|